



*Hands-On Precision Maintenance Skills Training & Technical Services*

## WRAPPING UP 2023...

Wow...just like that, we are wrapping up 2023! Thank you to our customers, who continue to invest in hands-on Precision Maintenance Skills training, for their workforce (and equipment!) You helped make 2023 our busiest year yet!



For Hendrix, 2023 was a year of growth, and continuous improvement. We added some amazing instructors, expanded our fleet of hands-on training simulators, improved our course content (translated much of it to Spanish, with other languages to follow), launched operations in Europe and the Middle-East, and spent countless hours in the studio, filming "Precision Maintenance Video Snippets," which will be released in 2024!

There's a lot involved with putting on so many classes each year...many miles are put on our trucks, trailers and simulators...not to mention our instructors! But it's what we do, and we love it. Our dedicated team welcomes the challenge, and enjoys working with customers to ensure classes go off without a hitch, and that the students have the best learning experience ever!

On behalf of everyone at Hendrix Precision, thank you for a great 2023 and we look forward to a healthy and prosperous 2024!

**JOIN US**

**HANDS-ON  
PRECISION MAINTENANCE  
SKILLS TRAINING**

# 2024 PUBLIC CLASS SCHEDULE

JANUARY 22-25	DECATUR, AL	SKILLS 1
FEBRUARY 12-15	COLUMBUS, OH	SKILLS 1
FEBRUARY 26-29	GREENVILLE, SC	SKILLS 1
MARCH 11-14	BATON ROUGE, LA	SKILLS 1
MARCH 18-21	HOUSTON, TX	SKILLS 1
MARCH 25-28	DALLAS, TX	SKILLS 1
APRIL 8-11	RICHMOND, VA	SKILLS 1
APRIL 15-17	OMAHA, NE	SKILLS 3
APRIL 22-25	ATLANTA, GA	SKILLS 1
APRIL 29-MAY 2	BATON ROUGE, LA	SKILLS 2
MAY 6-9	HOUSTON, TX	SKILLS 2
MAY 13-16	LAS VEGAS, NV	SKILLS 1
JUNE 10-13	CHICAGO, IL	SKILLS 1
JUNE 17-20	MINNEAPOLIS, MN	SKILLS 1

To learn more about our classes, visit the below link to our website

[www.PrecisionMaintenance.com](http://www.PrecisionMaintenance.com)

## Precision Maintenance Minute

### Are Your New and Used Shafts, Bearings, & Housings "Fit for Service"?

Our founder, Phil Hendrix explains in this quick Maintenance Minute.



## PRECISION MAINTENANCE SKILLS 3 Pump Hydraulics & Mechanical Seals

*\*No prerequisites required*  
**\*NEW & IMPROVED COURSE**



Our nationally renowned pump & seal instructor, with years of field expertise, field troubleshooting (for some of the largest pump and seal companies in the world) will reveal essential maintenance and troubleshooting techniques that have either been overlooked or never taught in the first place.

Precision Maintenance Skills 3 uses additional training aids, such as a cut-away pump, real pump parts, seals, hydraulic simulator, 800# pipe strain simulator, and real casings & impellers. Using these Training aids, we'll take the students through the fine details of proper (and precise) pump rebuilds, repairs, impeller adjustments, bearings, packings, and mechanical seals. Just 1 common

repair we demo can save thousands of dollars in unnecessary thrown away pump parts each year. Savings in mechanical seal life is staggering.

Upon completion of this course, participants will know how to operate & troubleshoot pumps. Even more importantly, they will understand how pumps should run trouble free for 100,000 hours instead of the 10,000 to 30,000 hrs. and driving up repetitive maintenance costs.

### **COVERED TOPICS**

Opening & closing various valves to create real life field and plant conditions

Troubleshooting & corrections to operate pumps on their curve

“De-mystifying” Pump curves so the average mechanics/supervisor can troubleshoot

Proper starting & stopping procedures w/ proper flows

Troubleshoot & correct common field problems that most people “guess wrong”

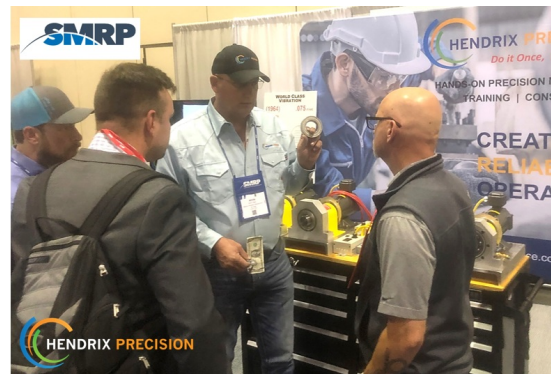
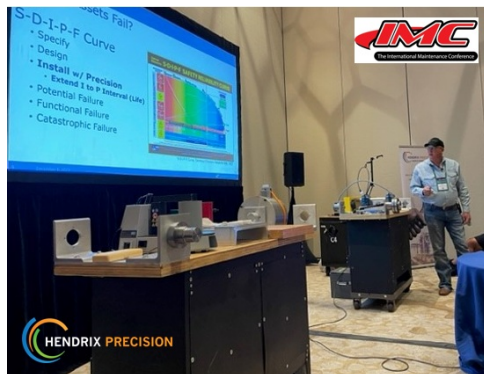
Packing, sealing & gland water issues corrected

[Learn More](#)



## HENDRIX sponsors SMRP & IMC

Hendrix was a proud sponsor of two great events in the 2nd half of 2023, the **SMRP Conference** in Orlando, FL and the **International Maintenance Conference** in Marco Island, FL. We enjoyed seeing familiar faces as well as meeting many new ones! Our Precision Maintenance workshops were a hit as the seats were full and eyes and ears were focused on our Hendrix presenters, Sr. Reliability Specialists Wynn Galloway & Kevin Hager. From the feedback we received, there were many "Ah-Ha" moments and great take-aways by our attendees at both the SMRP and IMC events. The Hendrix booths were alive with visitors, both current customers and new faces, all intrigued about our precision maintenance trainings and technical services. Thank you to all who stopped by, explored our trainings, and learned more about precision maintenance. We hope to see you in one of our future classes!



## EMPLOYEE SPOTLIGHT

# KEVIN HAGER

## Sr. Reliability Specialist / Instructor



Through his 26 years in the pulp and paper industry, Kevin has held many roles and worked his way up the ranks, starting off as a paper machine operator and moving on to Maintenance Planner, Reliability Supervisor, Reliability Manager, Maintenance Manager, and Project Manager. He played a significant role on teams that implemented precision maintenance in their facilities and has completed over \$250 Million in maintenance projects within the pulp and paper industry being responsible for work in 20 states and 95 different facilities. With one of the implementations, Kevin held the role of Reliability Supervisor, where he and his team worked hands on from the ground up setting up VA, IR Technologies, training, and development procedures that are still being utilized today. These positions have given him vast levels of experience within the plant environment and he recognizes what our clients / customers expect as results since he has worked in many of the roles our clients are in now. Kevin attributes his success to implementing the basic skills he learned in his first Hendrix Skills 1 class, 18 years ago, in his daily work life keeping equipment uptime and reliability at the center of many decision-making processes. "Do it Once, Do it Right, and You'll Forget it Existed.". Kevin's work experience and success have given him an extreme passion for sharing his knowledge, experience, and success with others to also help them improve their reliability, MTBF, and ultimately profits.

Kevin resides in Texas with his wife Donna. He has two step children and three great grandchildren that are his pride and joy. He enjoys spending time with his wife saltwater fishing, traveling, turkey hunting, and creating family filled memories. When Kevin isn't on the road with HPMS sharing knowledge, you can find him and Donna on Dauphin Island or 100 miles out in the Gulf of Mexico.

Meet more of our [Hendrix Team here](#)

## Holiday Wishes



Hendrix wishes you and your family a  
Wonderful Holiday Season and a Safe and Happy New Year!

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